

October 30, 2015



Dear Gary:

Our records show that Everett School Employee Benefit Trust and its employees have health plan coverage through UnitedHealthcare (UHC), and because of this, I'm writing today to inform you about the status of our current contract renewal with UHC.

Since May, EvergreenHealth and UHC have been in the process of renegotiating our contract to reach mutually agreeable terms. Though both EvergreenHealth and UHC have expressed an interest in sustaining our contractual relationship, the proposed agreement from UHC cannot be accepted due the financial terms offered. As a result, UHC has issued a termination notice that would apply to all of EvergreenHealth\* (hospital, ancillary services, home health, etc.) and EvergreenHealth Medical Group, and would take effect January 1, 2016. We feel strongly that UHC is failing to recognize our value, quality, patient satisfaction and other merits by eliminating us from their provider networks.

We will continue to negotiate in good faith in the hope of preventing a contract termination and the disruption to our patients. In 2009, we faced a similar situation with UHC but we were able to avoid termination by reaching agreement on a new three-year contract. While we seek a similar outcome, we are proceeding with plans to manage this possible termination.

UHC has indicated to us that they plan to communicate this potential contract termination to their members. EvergreenHealth also plans to communicate to our patients who may be impacted by this change.

We will keep you informed about this situation as it continues to develop. We will also be posting information on our external website, at <a href="https://www.evergreenhealth.com/united">www.evergreenhealth.com/united</a>, to include links to FAQs and updates for UHC members.

I welcome your input and feedback about this situation and invite you to contact me at 425.899.1689 or GKAoyama@evergreenhealth.com with any questions.

Sincerely,

Gregg Acyania

Director of Payer, Employer & D2B Initiatives

\*This does not apply to EvergreenHealth Monroe Medical Center.