## **COMMUNICATIONS**

## **Participant Communications**

The Trust will communicate to participants at least annually in writing or via electronic means. The Trust shall furnish each employee or retiree covered by the Trust a written description of the benefits allowable under the program, together with:

- Applicable restrictions, limitations, and exclusions;
- The procedure for filing a claim for benefits;
- The procedure for requesting an adjudication of disputes or appeals arising from beneficiaries regarding the payment or denial of any claim for benefits; and
- A schedule of any direct monetary contributions toward the program financing required by the employee.

The Trust will provide all notices it is required to directly provide under State and Federal law.

Legal Reference: WAC 200-110-060 (Applies only if the Trust self-insures any

Trust benefits.) Standards for operations—
Standards for management—Disclosures

Patient Protection and Affordable Care Act of 2010, as amended by the

Health care and Education Reconciliation Act of 2010, and its

implementing regulations

Adopted: August 29, 2005
Revised: January 24, 2011
Revised: October 16, 2013