



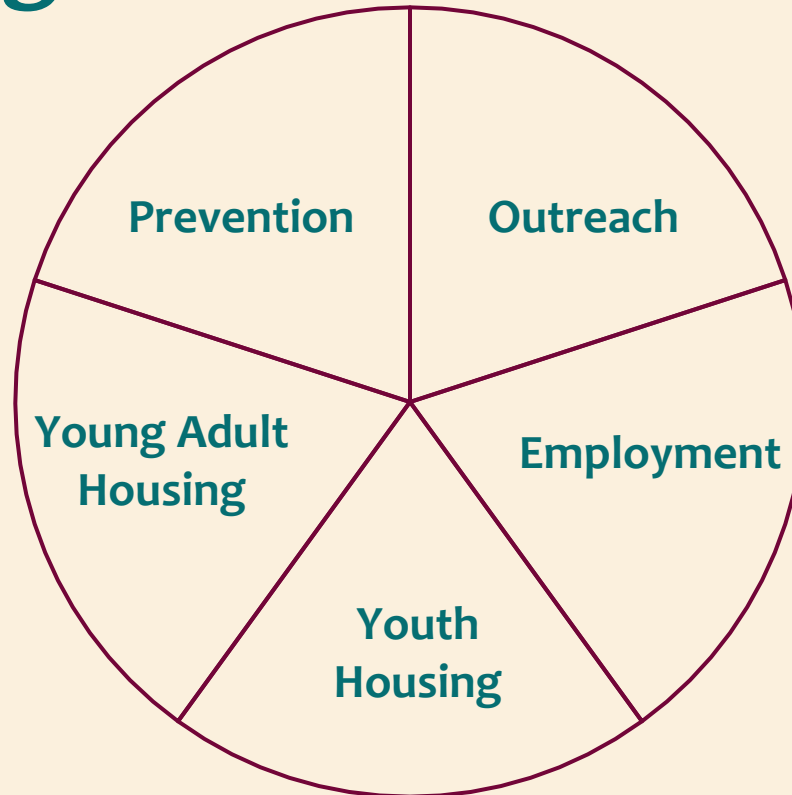
# Working with Families

# Why is family work important at an organization that focuses on young people?

The mission of Cocoon House is to empower young people, **families**, and the community to break the cycle of homelessness through outreach, housing and prevention.

Vision: Every young person in our community is safe and thriving.

# Where should family work be happening?



# The Prevention Team

Director of Family Engagement

Laura Murillo – Family Education Advocate

Kali Thompson – Family Education Advocate

Youth Advocate

Family Resource Specialist

Tanya Rodriguez – Youth Engagement Team Family Specialist

# Parent Education - Way Out

- Seminar for teens and caregivers focused on building communication and trust
- One weekend per month
- Priority to referrals from Denney but other families welcome to attend
- Reach out to Prevention for offerings, questions and/or registration

# Parent Education – Outreach/Drop-In

- Low barrier, first touch with families
- Phone support for immediate questions/concerns/resources
- Tabling at Events
- ARY/CHINS Court at Denney
- Referrals
  - Parenting classes
  - Family case management
  - Community resources

# Case Management – Eligibility

- Youth ages 10-17 and their Caregiver/s
  - Caregivers = supportive adults
  - Can go down to 8 if older siblings
- Typically stably housed with conflict in the home
  - Can be in shelter currently but reunification likely
- Both Youth and Family participation

# Case Management–Support Offered

- Intake and Paperwork
- Family Case Management working on STAY Model:
  - Meet Bi-weekly with whole family and both advocates. (As needed for youth and youth advocate)
  - Communication Skills
  - Conflict navigation
  - Emotional regulation
  - Parenting Strategies
  - Connecting and guiding family to resources



# Case Management–Support Offered

- Resource Referrals –
  - mental health, public resources, parenting classes, support groups, etc.
- Can meet in the home, in an agreed upon location, virtual, at Central (our family center), or at the HUB
- 3 – 6 months of case management
- 1 – 6 months of aftercare support
- Services can be offered in English or Spanish at this time

# Case Management – Referrals

- Word of mouth
- Partner agencies
- System Partners – Denney, DCYF, Schools, Behavioral Health
- Outreach & Events
- Prevention Phone Lines:
  - 425-317-9898 - English
  - 425-339-4179 – Spanish

# QUESTIONS?

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